

**PANASONIC PROFESSIONAL DISPLAY
Limited Warranty Coverage**

Panasonic Projector & Display Americas (referred to as “Panasonic”) will repair or replace the Professional Display product (the “Product”) and its accessories with new or refurbished parts/Product, free of charge in Canada, during the applicable warranty coverage period from the original date of purchase in the event of a defect in materials or workmanship.

Models or Parts	Parts Warranty	Labor Warranty
All Professional Display Models	3 Years	3 Years
Exceptions		
All Panasonic accessories: e.g. mounting kits, input signal modules, cables, remote controls.	1 Year	1 Year

Service Delivery Options

- Product exchange, carry-in, or shipped in service within Canada can be obtained during the warranty period by contacting Panasonic's Technical Support Center at 1-855-639-9717 or via email at p-d_service@ca.panasonic.com.
- For in-warranty service at our service center, Panasonic will provide inbound and outbound shipping for products requiring repair or exchange. In the case of shipped in service, the customer is responsible for securely packaging the product in a suitable box.
- For out-of-warranty units submitted for repair or for in-warranty units submitted by customers outside of Canada, shipping arrangements and costs (both ways) are the customer's responsibility.

Warranty Conditions

- This warranty is extended only to the original purchaser and is nontransferable.
- A purchase receipt or other proof of date of original purchase will be required before warranty service is rendered.
- Whenever the date of original purchase cannot be satisfactorily determined, the date of manufacture based on the serial number of the unit will be deemed to be the effective date of the warranty.
- Panasonic reserves the right to audit and reject any warranty claim that cannot be substantiated.
- This warranty only covers failures due to defects in materials or workmanship which occur during normal use of the Product.

Exclusions

- Damage to the display and its components which occur in shipping.
- Failures caused by products not supplied by Panasonic.
- Failures resulting from accident, misuse, abuse, neglect, mishandling, misapplication, alteration, modification, faulty installation, setup adjustments, improper antenna, inadequate signal pickup, maladjustment of user controls, improper operation, power line surge, improper voltage supply, lightning damage, smoke or chemical vapor contamination, air conditioning, humidity control or other environmental conditions during operation or storage period.
- Failure to maintain the product in accordance with the applicable Operating Instructions.
- Service by anyone other than an authorized repair facility.
- Damage attributable to acts of violence, war, acts of God or force majeure.
- Damage caused by excessive continual usage beyond the operational time described in the Operating Instructions.
- Units with defaced, modified, tampered with, or removed model and serial number labels.
- Consumable parts.

Limitations

PANASONIC SHALL NOT BE LIABLE FOR ANY INDIRECT, INCIDENTAL, CONSEQUENTIAL, PUNITIVE OR SPECIAL DAMAGES, INCLUDING, BUT NOT LIMITED TO, LOSS OF DATA, LOSS OF PROFIT, LOSS OF REVENUE, OR LOSS OF BUSINESS OR GOODWILL, SUFFERED BY ANY PERSON, AND RESULTING FROM THE USE OF THIS PANASONIC PROFESSIONAL DISPLAY PRODUCT, OR ARISING OUT OF ANY BREACH OF THIS WARRANTY. ALL EXPRESS WARRANTIES SPECIFIED ABOVE ARE IN LIEU OF ALL OTHER WARRANTIES, EXPRESS, IMPLIED OR STATUTORY, INCLUDING BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

Some Provinces do not allow the exclusion or limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you.

If you have a problem with this product that is not handled to your satisfaction, then write to the Consumer Affairs Department at the Panasonic's address indicated above.

Contact your Panasonic representative for services beyond this limited warranty.